

8. Election of 2020 Management Committee. Returning Officer. Peter Cane
A message of thanks to the outgoing committee was provided by Peter Cane.

The elections of the following members to Management Committee for 2020:

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| a. President | Cyn Weekes |
| b. Vice President | Dena Blumenthal |
| c. Secretary | Chris Rawson |
| d. Treasurer | Geoff Collins |
| e. Course Coordinator | Judy Frewen |
| f. Committee Member | Anne Denholm |
| g. Committee Member | Lindy Allen |
| h. Committee Member | Carolyn Kingsmill |
| i. Committee Member | Margaret Ward |
| j. Committee Member | Kathleen Dermody |
| k. Committee Member | Penny Alexander |

9. General Business

A Survey (hand count) of electronic devices used by members to access the U3A Central Coast website produced the following results:

Laptops	30
Tablets/iPads	20
Desktop Computers	25
Phone	30+
Library/Community Centre	1
Never use website	6
Have a printer	All
Viewed the U3A CC Website	30 approx.

The majority of members voted for continuation of course booklet printing.

10. The President advised the members that, in line with the Constitution, a number of Committee Members would not be standing next year for their current positions. New volunteers are asked to identify themselves to committee members so training etc. can be provided to interested members.

11. Questions from the floor:

- a. Moy Gamblin suggested that if the booklet was easy to print this could be introduced to members as 'self-help' option.

Committee Response: the booklet is currently available on-line as a pdf, so it is easy to print.

- b. Clem Peters suggested sending regular emails to the membership reminding them to look at the website.

Committee Response: regular reminder emails are sent to members.

- c. Rodney Russell advised that he had found enrolments very efficient this year

- d. Edmund Raftery advised his experience of effective communications and fabulous assistance from Committee Members particularly Dena, Cheryl and Lindy

- e. Narelle Howard noted that while enrolment was easy for single session classes, multi-session classes were listed in alphabetic order so were difficult to find online.

Committee Response: there is an option to select courses by day or category as well as full alphabetical list.

12. The meeting closed at 11.17 am and was followed by morning tea.

President's Annual Report for the Year 2019.

Every year brings its challenges and 2019 has been no exception. The membership at 31st Nov. was 693. Fluctuations are normal and occur for a range of reasons. Your recommendations have brought new members and new leaders and we continue to welcome both.

Courses this year numbered 164. Leaders spent 1416 hours presenting these courses, with all the preparation this entails.

The Management Committee has been busy throughout the year. The Course Leader and the Venues Coordinators made sure there were courses, places to go and times to be there, twice in the year, as well as the compilation of the on-line and printed Course Booklets.

As a result of reviewing our copyright law obligations, changes and updates made, and appropriate licences were updated. New equipment has been purchased and additional microphones are now available. Enhance TV will be trialled in 2020 to support leaders in their presentations.

The U3A CC website has been redesigned to give members up to date information about current and upcoming events and to offer easier access to MYU3A. PayPal was introduced to give members another payment option for membership renewal.

Members are now sent an email reminder when a Course is due to begin. This has improved attendances but there is still a need for members to apologise on-line if unable to attend.

Unfortunately, on -line scams happen. The U3A CC scam total cost was \$2800, \$2000 was recovered and the balance of \$800 absorbed as shown in the U3A CC 2019 Financial Statement. Monitoring of the email systems process has been improved.

The MY U3A system is proving to be a real asset for administration. Contact with other U3As using the same system is leading to improvements, and developments made are shared at an interstate level. It is always a work in progress.

In preparing the Budget for this year it was decided to create two new funds. A Resource Fund for leaders/members to access and help with the resources needed to run a specific course and one for Special Projects. An individual or a group of members may like to initiate and organise a specialised event or tour and this fund would help with administrative and organisational costs. The details are outlined in the December Newsletter.

An important part of U3A CC is to meet, make new friends and socialise. Another successful annual lunch with over 100 attendees and a very entertaining guest speaker was much appreciated. The social calendar included a welcome afternoon tea for new members and a thank you to volunteers and some Drop-In Centre Days near enrolment times and for leaders to Learn the Ropes. The other important function was a Thank-you Lunch for Leaders, catered for by Moy Gamblin and her team of volunteers.

At the behest of U3A Network NSW a review of the constitution was undertaken using their constitutional template based on Department of Fair-Trading requirements. A special meeting was held to discuss the new constitution and recommended amendments and will be voted on today.

I would like to acknowledge the five members of the committee retiring today. Cheryl Evans has been our Course Leader Coordinator for three years. We wish her a well- earned rest in her second attempt at retirement.

Thanks to Anne Denholm, our dedicated Treasurer and Equipment Officer and to Linda Sydell Membership Secretary and Telephone Officer, both have worked tirelessly to administer the transition to new methods.

Thanks to Rozanne Collins who has given three years' service as our Newsletter Editor and to Alan Flores who undertook assisting Leaders with technical assistance and made helpful home visits.

Acknowledgment and thanks also go to Geoff Collins, Yolande Enright and Penny Alexander and Peter Cane for their support in assisting our committee throughout the year.

It remains to thank the other members of the 2019 management committee, Dena, as Vice President and Class Manager, Chris as Secretary, Lindy as Venue coordinator, Margaret as Website and MyU3A Officer and Carolyn as Social Secretary. All have given countless hours to make our U3ACC the best it can be.

Time puts its mark on all of us and because of it our association acknowledges and mourns, along with their loved ones, the leaders and members who passed away in 2019.

Now U3A 2020 awaits us, with many courses for you to enjoy and the outcome of your vote on the new Constitution and Management Committee. Thank you.

I move my report be received.